



Dear Patient or Caregiver:

Edwards Lifesciences is pleased to offer you this engagement letter because your expertise is valuable in the area of patient and/or caregiver experience. This letter is the Agreement governing your participation in the **Edwards Lifesciences Patient Experience** (the "EVENT") and sets forth all the terms that you and Edwards agree upon.

1. **Services.** We are engaging you to provide us with the opportunity to discuss, understand, and learn from your unique disease and treatment pathway, the obstacles you encountered and your impressions overall. The lessons learned from your experience will be shared within and outside of Edwards for the purposes of advancing the science and awareness of disease, treatment options and access to treatments. For those purposes, you agree:
 - a. You will be candid and participate during the EVENT,
 - b. Edwards may use your likeness, quotes, and images as needed; and,
 - c. You will not deviate from the travel arrangements as made for you, and comply with the travel policy described in Annex A "Travel Policy."

Further, you understand that Edwards may record any activities at the EVENT for internal use or as further described in Section 3 below, and you grant Edwards permission to do so.

2. **Our Responsibilities.** In exchange for your services as described above, Edwards will:
 - a. Book and pay for reasonable travel and lodging
 - b. Provide modest meals during the program
 - c. Comply with our obligations as further described in Annex A "Travel Policy"

Please note: no additional expenses incurred by any participant (e.g., parking or coffee at the airport) will be reimbursable by Edwards.

3. **Publicity.** Edwards may communicate publicly about the information we learn from you in various ways, including through traditional and social media. Accordingly, you agree:
 - a. Edwards may include information about you, your comments, health status and health journey, image or likeness in our future outreach including advertising, promotional material, publication, training material, press release or public announcement, or other media written or oral.
 - b. You release Edwards from any claims you may have relating to such use.
 - c. Edwards will not materially alter any of the information you share with us.

- 4. **Independent Contractor.** Through your participation and Edwards' performance of its duties, each party will act as independent contractor and not as an employee or agent of the other. Assuch:
 - a. Neither party shall have the ability to bind the other.
 - b. This Agreement is intended solely for the benefit of you and Edwards, and is not intended to create any rights, express or implied, to any other person including, without limitation, families, representatives, assigns and/or heirs.

- 5. **Miscellaneous, General Conditions:** The parties intend that this Agreement comply at all times with all applicable state, federal and local laws. This Agreement is not assignable by either party. This Agreement consists only of this letter and the accompanying Annex A. This Agreement supersedes in its entirety all other understandings and agreements regarding this engagement. In order for any amendment or supplement to this Agreement to be effective, such amendment or supplement must be in writing and signed by you and Edwards. This Agreement is to be governed by and construed in accordance with the laws of the State of California, without regard to its conflict of laws principles. When this Agreement uses the term "we" or "us" or "our" it means Edwards Lifesciences LLC. When this Agreement uses the term "you" or "your"; it refers to the individual signing below.

By signing below, you indicate your agreement with the terms of this Agreement. We sincerely look forward to having you join us.

Sincerely,



Barry Liden, Vice President
Edwards Lifesciences LLC

Signature: _____

First and Last Name: _____

Date: _____

Annex A to Letter Agreement for EVENT
"Travel Policy"

If travel is required to perform the terms under this Agreement, Edwards agrees to arrange and pay for reasonable and modest travel required solely in performance of the obligations and in accordance with the following limits:

Air transportation* (based on flight time):	≤ 8 hours economy class ≥ 8 hours business class
Ground transportation:	Modest travel will be provided by Edwards for the EVENT.
Lodging/hotel*:	Standard room
Meals:	Modest meals will be provided by Edwards at the EVENT. No travel meals will be reimbursed by Edwards.
*Air travel and hotel accommodations required for participation shall be booked directly through Edwards' assigned travel agency, with costs billed directly to Edwards, unless otherwise specified in this Agreement. Upon request, you agree to provide Edwards with copies of expense receipts.	